

As WVU Extension Service enters a new era of leadership, it is important and valuable to listen to the voices of our employees and constituents. The following survey is one vehicle we are using to seek input and ideas that will assist WVU Extension Service to advance into the next decade.

Respondents are welcome to reply to the short survey individually or as a group. If you participate as part of a group, you may also respond individually if you so choose. Since the questions are open-ended to encourage creative and varied responses. An aggregate summary, but not individual responses, will be shared.

A PDF of the questions is available if you would like to download the questions for discussion and then respond online. If a question isn't applicable to you, please indicate "N/A" in your response.

Name: _____

Role/Title: _____

WVU Extension Service Employee Location: _____

Email Address: _____

Group (If answering as a group, please include group name: _____

1. What do you feel WVU Extension Service does well? What could be working better?

2. Who is currently utilizing WVU Extension's services?

3. How has technology and the internet impacted delivery of WVU Extension's services?
What area is the most affected? The least?

4. The WVU Culture Survey identified a need for two-way, frequent and open communication and trust among people. Can you speak more specifically to your expectations for steps that might be beneficial in addressing more positive exchange of communication? In what ways could WVU Extension Service improve communication or awareness of our services?

5. What current practices get in the way of a positive, rewarding and accountable environment? Or what are some practices that could stand improvement?

6. Who are your primary constituents? How many are being served? Are there new or emerging constituencies in your area who are in need of WVU Extension Services?

7. What do you see are the main needs addressed by WVU Extension Service? Rank by importance (choose at least two or up to five priorities).

8. How does WVU Extension Service advance WVU's land-grant mission? In what ways could WVU Extension Service better represent WVU's impact?

9. What have you accomplished that you are most proud of achieving?

10. What would a model or ideal WVU Extension Service look like?

If you complete the printed questionnaire, please return to:

WVU Extension Service
Attn: Dean Sue Day-Perroots
P.O. Box 6031
Morgantown, WV 26506-6031

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The WVU Board of Governors is the governing body of WVU. The Higher Education Policy Commission in West Virginia is responsible for developing, establishing, and overseeing the implementation of a public policy agenda for the state's four-year colleges and universities.

Reasonable accommodations will be made to provide this content in alternate formats upon request. Contact the WVU Extension Service Office of Communications at 304-293-4222.

EXT19-207